



## KENYA MEDICAL LABORATORY TECHNICIANS AND TECHNOLOGISTS BOARD. APPLICATION FOR LODGING A COMPLAINT

Pursuant to the Medical Laboratory Technicians and Technologists Act (CAP 253 A Laws of Kenya.



APPLICATION FOR LODGING A COMPLAINT

OWNER OF THE FORM REGISTRAR

DOCUMENT CONTROL . Serial: KMLTTB/DC/02

Version 001

Date: 2<sup>ND</sup> JANUARY, 2025

## APPLICATION FOR LODGING A COMPLAINT

|                        | Allocated Case      | Number: |    | Date of Receipt of the Complaint: |  |
|------------------------|---------------------|---------|----|-----------------------------------|--|
| FOR OFFICIAL USE ONLY: | CASE NO:            |         | OF |                                   |  |
|                        | Complaint Category: |         |    |                                   |  |

| A. DETAILS OF THE COMPLAINANT/REPRESENTATIVE : TO BE FILLED BY APPLICANT.                     |  |  |  |  |  |
|---|--|--|--|--|--|
| Name of   |  |  |  |  |  |
| Complainant/Representative*:  |  |  |  |  |  |
| Identity/Passport Number:   |  |  |  |  |  |
| Nationality:  |  |  |  |  |  |
| Postal Address:   |  |  |  |  |  |
| Physical Address:   |  |  |  |  |  |
| County:   |  |  |  |  |  |
| Sub-County  |  |  |  |  |  |
| Mobile Number:  |  |  |  |  |  |
| E-Mail Address:   |  |  |  |  |  |
| (Fill in this section   | n if the representative is from an institution |  |  |  |  |
| e.g. a law firm, a  | company, a non-governmental organization)      |  |  |  |  |
| Name of Institution:  |  |  |  |  |  |
| Postal Address:   |  |  |  |  |  |
| Physical Address:   |  |  |  |  |  |
| Name of Contact Person:   |  |  |  |  |  |
| Mobile Number:  |  |  |  |  |  |
| E-Mail Address:   |  |  |  |  |  |
| If the above institution is a law firm, attach a 'Notice of Appointment' to this application. |  |  |  |  |  |
| аррисатот.  |  |  |  |  |  |

|  | B. DETAILS OF THE PATIENT   |       |
|--|---|-------|
| ·                                      | n if the patient is not the complainant in 'A' above)               |       |
| Name of Patient:                       |   |       |
| Identity/Passport Number:              |   |       |
| Nationality:                           |   |       |
| Relationship to the patient:           |   |       |
| (You are the patient's e.g.            |   |       |
| father, mother, sister,                |   |       |
| guardian)                              |   |       |
|  | OF THE RESPONDENT(S) both depending on the nature of your complaint |       |
| C. DETAILS OF THE MED<br>AGAINST       | DICAL LABORATORY PRACTIONER BEING COMPL                             | AINED |
| Name of Medical Laboratory Officer     |   |       |
| who first conducted Investigations     |   |       |
| complained About:                      |   |       |
| Name of Medical Laboratory Facility:   |   |       |
| County:                                |   |       |
| Sub-County:                            |   |       |
| Postal Address:                        |   |       |
| Physical Address:                      |   |       |
| Mobile Number:                         |   |       |
| E-Mail Address:                        |   |       |
| Names of other Medical Laboratory      |   |       |
| Practitioner/(s) complained against if |   |       |
| any:                                   |   |       |
|  |   |       |
| D. DETAILS OF THE MED<br>AGAINST       | DICAL LABORATORY FACILITY BEING COMPLAINE                           | D     |
| Name of Medical Laboratory Facility:   |   |       |
| County:                                |   |       |
| Sub-County:                            |   |       |

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| Postal Address:  |         |                             |   |            |                    |  |  |
|--|---------|-----------------------------|---|------------|--------------------|--|--|
| Physical Address:  |         |                             |   |            |                    |  |  |
| Name of Contact Person:  |         |                             |   |            |                    |  |  |
| Mobile Number:   |         |                             |   |            |                    |  |  |
| E-Mail Address:  |         |                             |   |            |                    |  |  |
| Names of other medical laboratory facilities being complained against i any: |         |                             |   |            |                    |  |  |
|  |         |                             |   |            |                    |  |  |
| E. DESCRIPTION OF THE COMP   | LAIN    | F. DOCUMENTS TO BE ATTACHED |   |            |                    |  |  |
|  |         |                             | Attach a double-spaced typed narrative explaining the background history of the matter in detail (*Mandatory) |            |                    |  |  |
|  |         | 2.                          | List of a   |            | f relevant docum   | ents                                   |  |
|  |         | i.                          |   |            |                    |  |  |
|  |         | ii.                         |   |            |                    |  |  |
|  |         | iii.                        |   |            |                    |  |  |
|  |         | iv.                         |   |            |                    |  |  |
|  |         |                             |   |            |                    |  |  |
| I solemnly and sincerely declare the knowledge and belief.                   | G. DECL |                             |   | ve is true | e to the best of m | у                                      |  |
| Signature of   |         |                             | г   | Date:      | DD/MM/Y            | ······································ |  |
| Complainant/Representative   |         |                             | -   | Jale:      | DD/IVIIVI/ I       | 1 1 1                                  |  |

NB: Circumstances for one to act as a Representative of a complainant:

- 1) In case of a deceased person
- 2) In case of a minor
- 3) People living with Disability
- 4) Illiterate persons
- 5) Elderly persons

\*For one to act as a representative of complainant requisite legal documents will be required.